

*We hereby certify the acquisition of a SolarEdge Service package for the
Tesla Powerwall Home Battery with the serial number*

solaredge

T16C0005096

Tesla Service Package Certificate

With this certificate you benefit from the following services

- Installation and commissioning phone and email support <http://www.solaredge.com/Support-Centers>
- Battery data logged on SolarEdge monitoring platform for
- Tesla service API access
- Battery access for Tesla service for remote firmware upgrade or battery advanced query
- Installer service portal (for case tracking and access to knowledge base)
- Support remote trouble shooting through remote diagnosis (where possible)
- Continuous case management through our SolarEdge Service
- RMA request analysis and recommendation to Tesla

